

Dear Holidaymakers,

This document will, we hope, tell you all the practical information you need to know about your rental before booking. We will of course be happy to answer any questions you may have. In the flat you will find a binder with additional, more specific, information, as well as brochures of local businesses etc.

Troubadour is a non-smoking apartment.

It is let on a weekly basis, minimum rental of one week.

Rentals run from Saturday afternoons [arrival from 16:00 onwards] to the following Saturday morning [we prefer you to be ready to leave by 10:00 although it may be possible to extend this till noon]. We need the intervening time to clean, make beds, fluff up pillows, set out Welcome gifts, etc.

The rental fee stated on the website is for the apartment and covers 1 to 4 persons.

It includes:

- ♥ Use of the apartment and its balcony and of the communal garden.
- ♥ Final cleaning, although you are requested to leave the flat in a tidy and superficially clean condition.
- ♥ Weekly cleaning and fresh linens when renting for two or more weeks.
- ♥ Electricity, heating, hot and cold water, satellite TV, Internet access and all taxes, **EXCEPT** the mandatory Visitor's Tax are also included. This is payable separately, ideally when picking up your keys from the on-site manager's office at the Hotel Allalin.
- ♥ Taxi from the parking / PostAuto bus terminal to the apartment via the Hotel Allalin to pick up keys on arrival, and from the apartment to parking / PostAuto bus terminal via the Hotel Allalin to drop off the keys on departure.

Not included:

- ☒ Visitor's Tax as above.
- ☒ Pets - Additional fee of CHF 7.00 per day, at owner's discretion and further to prior enquiry and consent. This includes water and food dishes and a cat litter tray, one pack of litter [crystal], litter scoop. There is also a cat flap and a cat ladder leading to the courtyard.
Please note that undeclared animals in the apartment will result in immediate cancellation of the rental agreement and you will be required to leave.
- ☒ Baby cot - CHF 10.00 per day. Parachute nylon folding/travel model, approx. 125 x 65 cm, padded, including mattress, mattress protector, bottom sheet, duvet and cover, pillow and cover, Polar fleece plaid. A high chair with tray and a baby bath chair (with suction cups) are also available.

There is a number of different types of cleaning materials and equipment in the flat, available for you to use, including a vacuum cleaner, brooms, brushes, microfiber cloths of all kinds, dishwashing liquid and dishwasher tabs, laundry detergent, glass cleaner, all purpose cleaner, toilet cleaner, etc.

In reality you just need to bring your own selves and your personal items, and then do your food shopping locally, because bed, bath and table linens are also provided, as are useful little items like tissues, basic candles, tea lights, matches, a sewing set, fondue gel fuel, firewood, charcoal for the barbecue, etc. **We would, however, request you to replace/refill any items you finish.**

Here is a list of the equipment and accessories you will find in the flat:

Hallway:

Doormat
Radiator
Plastic trays for wet boots and shoes
Wall coat racks with hat shelves
Door to Bathroom
Sliding doors to Kitchen
Door to Dining / Living area

Bathroom:

Clothes hooks behind door
Radiator / heated towel rail with extensible drier attachment
Towel rail
Bathtub with shower
Shower and window curtain
Bathroom rug
Glass sink with mirrored and lit medicine cabinet over, including hair drier, first aid box
Soap dish, tumblers, toothbrush / toothpaste holder, hand soap dispenser
Towel rails and storage shelf under
Bin, cleaning materials, bin liners
Toilet with glass shelving over and to the side, toilet brush holder
2 rolls toilet paper
Towel sets [bath, medium/hand, washcloth] according to the number of persons

Bedroom:

Double bed, 1.40 m width, 7-zone mattress, with radiator behind
Feather/down pillows and feather/down (winter) or raw silk (summer) duvets
2 thick woollen blankets
[plus mattress protector, fitted bottom sheet, pillow cases, duvet covers]
Bedside chests, romantic lighting and reading lights overhead
Radio / alarm clock
Waste paper bin
Fire extinguisher
Large, tall double wardrobe with storage space over
Mirror
Leather chair
Bedside rugs
One larger rug
Coat hooks behind door, laundry bag
Obscuring curtains on windows

Please let us know if you would like to place the baby cot [available with all necessary bedding at an extra charge, see above] in this room, as we would need to exchange one bedside chest for it to fit.

Kitchen:

Fitted kitchen with some open shelving
Dishwasher
Washer
1.5 bowl stainless steel sink, rubbish bin and cleaning materials under, including official rubbish bags
4 burner ceramic hob, with full oven under
Nespresso machine with milk steamer
Carbonated water maker
Kitchen roll / aluminium foil / plastic wrap dispenser
Radiator
Fridge with freezer compartment
Toaster
Breadboard
Baskets
Microwave oven
Serving hatch
Trivet
2 x crockery and cutlery for 4 people
All standard kitchen utensils
Electric hand mixer / blender
Saucepans, baking trays, pressure cooker, bowls, colander, chopping boards
Kitchen towels
Salt, pepper, spices, oil and vinegar ...
There is usually a good selection of dry goods and other non-perishable staples, left by previous guests or from the owner's own stays. Don't hesitate to leave started packages of the same kind.

Dining area:

Antique farm table accommodating 6 comfortably
Candlesticks, runner, tray
Information binder
Antique bench, pillows
4 leather arm/carver chairs
Radiator
Access to cutlery drawers and crockery cabinets
Some open shelf space
Broom cupboard
Rug
French doors to balcony
Doormat
Antique skiing decorative elements

Thick curtains to separate the dining area from the living area when used as a second bedroom

Living area:

Drier in cabinet, top can be used as ironing board, with ironing pad, spot lighting over, power/socket strip, fronting curtain

Large antique double cupboard, speakers over

- one half contains the sound system [radio, CD, tape player], a few CDs, glassware, table linens, iron, spray bottle, essential Alpine accessories such as fondue and raclette sets / machines and the pertinent materials
- the other half is free to store clothing, esp. when the living area is used as a second bedroom

Shoe / luggage rack with hat shelf and hanger bar above

Modem with loooooong Ethernet cable, long enough to use your computer almost anywhere in the house or on the balcony.

Radiator

Leather armchair, antique; there is a small board by the shoe/luggage rack that can be placed across the arms to support a laptop

Leather armchair, modern, with toss pillow

Waste paper bin

Leather chest, for use as side table or storage, mood light

Sofa bed with toss pillows – 1.40 m wide when deployed

[When 3-4 people renting, then also 2 feather pillows, one large duvet, man-made, one thick woollen blanket, mattress protector, fitted bottom sheet, pillow cases, duvet cover]

TV corner chests, TV, satellite converter, DVD player, TV games set

Table lamp

Card and other games, hiking maps, sewing set, candles, matches ...

All instruction manuals for all appliances in the flat

Double leather sofa, modern, toss pillows, seat cushions for balcony chairs behind

Low sofa table, coasters, candlestick

Uplight standard lamp

Radiator

French doors to balcony

Fireplace with screen, glass floor protector, fireplace tool set, grill, firewood/paper, bellows

Obscuring curtains on all windows

Antique skiing decorative elements

Balcony:

Firewood

Recycling bin

2 tables, 4 chairs

In summer, barbecue and charcoal

Birdhouse

Antique skiing decorative elements, wooden sculptures